

ACQ STATE CONFERENCE



TRADE EXHIBITION 2010

Tuesday 16 - Friday 19 March 2010: Conrad Jupiters, Gold Coast

TODAY'S NEWS | TOMORROW'S OPPORTUNITIES

ACQ STATE CONFERENCE 2010 SPEAKING PROGRAM

WEDNESDAY 17 MARCH 2010

8.45am-8.50am **Opening and Welcome, Master of Ceremonies – Max Walker**

8.50am-9.00am **Welcome from Premier Sponsor**
John McCafferty, Paynter Dixon

9.00am-9.45am **NTL Launch**

The Hon Michael Kirby

9.45am-10.30am **Insights into Master Planning in Aged Care Design**

Michael Matusik, Matusik Property Insights

10.30am-11.00am **Morning Tea with Trade Exhibitors**

11.00am-11.45am **Obtaining Funding from Banks After the Global Meltdown**

Nick Carter, Bankwest

11.45am-12.30pm **Preliminary Summary of Review of Aged Care Act**

Julie McStay, Hynes Lawyers

12.30pm-1.45pm **Lunch with Trade Exhibitors**

Concurrent One **Management Stream**

1.45pm-2.20pm **Creating a Win:Win - Bonds Management**

Rachel Lane

2.20pm-2.55pm **Safety & Security in Aged Care Services**

Leon Harris, Harris Crime Prevention Services

2.55pm-3.30pm **Low Care – Relic or Future Opportunity?**

Erica Lambert & John McCafferty, Paynter Dixon

Concurrent Two **Rural & Remote Stream**

1.45pm-2.20pm **The African Experience in Aged Care**

Judy Martin, ThomsonAdsett

2.20pm-2.55pm **Sustainable Rural & Remote Services**

Lyndon Seys, Alpine Health

2.55pm-3.30pm **The Queensland Smart Home Initiative & Beyond**

Prof Jeffrey Soar, USQ

WEDNESDAY 17 MARCH 2010 (continued)

- Concurrent Three**
1.45pm-2.20pm **Not For Profit Stream**
Trends in Fundraising
Julie Johnson, O'Keefe & Partners
- 2.20pm-2.55pm **Not For Profit Legislation**
Teresa Dyson, Blake Dawson
- 2.55pm-3.30pm **Tangible Benefits of Not For Profit Compact with the State Government**
Linda Apelt, Department of Communities (Invited)
- 3.30pm-4.00pm **Afternoon Tea with Trade Exhibitors**
- 4.00pm-4.45pm **Why Culture Makes a Difference in the Workplace**
Jacqui Parle, Best Practice Australia & New Zealand
- 4.45pm-5.00pm **The Rhythm of Aged Care**
Human Rhythms
- 5.00pm-7.00pm **Welcome Reception in Trade Exhibition Area**

THURSDAY 18 MARCH 2010

- 9.00am-9.45am **Economic Update – The Global Perspective**
And What it Means for Aged Care
Prof Neville Norman, The University of Melbourne
- 9.45am-10.30am **A New Tax System? Outcomes and Implications of the Henry Tax Review**
Prof Myles McGregor-Lowndes, QUT
- 10.30am-11.00am **Morning Tea with Trade Exhibitors**
- 11.00am-11.40am **Financial Abuse of Elderly People**
Tim Feely, Public Trustee of Qld
- 11.40am-12.20pm **Dealing with Challenging Behaviours From a Legal Perspective**
Julie McStay, Hynes Lawyers
- 12.20pm-1.00pm **Leadership in Challenging Times - Have You Got What it Takes?**
Vicki Webster, Hudson Talent Management
- 1.00pm-2.00pm **Lunch with Trade Exhibitors**
- Concurrent One**
2.00pm-3.30pm **Developing a Self Aware & Resilient Workforce**
Session One - Marina Bakker, Counseling Works – Education & Training
Accessing and developing inner resiliency provides opportunities for individuals to bounce back during challenging times and strengthen leadership, management and employment skills. It also increases an individual's capacity to manage conflict and develop positive productive working relationships. This program can lower staff turnover, reduce absenteeism, increase productivity through improved working relationships and lessen change resistance.
- 3.30pm-4.00pm **Afternoon Tea with Trade Exhibitors**
4.00pm-5.00pm **Session Two - Marina Bakker, Counseling Works**

THURSDAY 18 MARCH 2010 (continued)

Concurrent Two

Site Visits

2.00pm-5.00pm

**Site Visit A - Community Care /Retirement Villages Interface
- Alternative Models of Accommodation and Care – A Seasons Approach**

This session will outline a model of alternative provision of accommodation and care to a range of clients including high care clients. It will outline a very successful model which has been operating for sometime in Queensland and will detail how collaborative and innovative partnerships between Retirement Living and Community Care providers is making a significant difference to the lives of older people. This will be an interactive and thought provoking session.

2.00pm-5.00pm

**Site Visit B - Residential Facility
- Hillview House Aged Care Residence**

This is a multilevel residential facility in a magnificent setting which has been established for four years. It provides dementia specific, low, high and extra services.

Concurrent Three

IT Stream

2.00pm-3.30pm

**Practical Alternatives to Microsoft Products
Brett Hooker, Roarz Computing**

3.30pm-4.00pm

Afternoon Tea with Trade Exhibitors

4.00pm-5.00pm

**Assistive Technology – Jackson & Matilda: The Partner Personal Robots
Dr Rajiv Khosla, Latrobe University & Dr Keiji Yamada, NEC**

6.30pm

Pre Dinner Drinks

7.00pm

Conference Dinner & Excellence in Care Awards – Pavilion Marquee Conrad Jupiters

FRIDAY 19 MARCH 2010

9.15am-9.30am

Conference Overview

9.30am-10.15am

**Painting The Vision - The Future of Aged Care in an Election Year
Kevin Rudd, PM (Invited)**

10.15am-10.45am

**It Takes Two Hands to Clap -
Industry Perspective on the Government's Aged Care Vision
A Panel of Distinguished Industry Providers**

10.45am-11.15am

Morning Tea with Trade Exhibitors

11.15am-12.15pm

**Mao's Last Dancer
Li Cunxin**

12.15pm-12.30pm

Conference Close

12.30pm-1.15pm

Lunch with Trade Exhibition

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