



Critical incident investigations in residential aged care and community care – 19th March

9:00am – 4:00pm at Jindalee

Critical incidents are inevitably a source of stress for all concerned. This training program will provide aged care key personnel, manager and care staff with a consistent approach to investigations and will result in personnel producing higher quality, more credible reports.

You will learn about:

- The steps to take immediately after an incident, including preserving evidence at the scene
- Complying with external notification requirements
- How to deal with external regulatory authorities such as the police, the coroner and WH&S
- The steps involved in planning and conducting a critical incident investigation
- Appointing an investigator (and when you need one)
- How to conduct effective interviews
- Drafting comprehensive and effective investigation reports
- The legal issues relevant to conducting investigations including legal professional privilege, the use of video surveillance and reporting disclosure obligations
- Appropriate content for critical incident policies and procedures

Cost: \$475.00 per person

(incl. catering, please advise special dietary requirements)
(6 CNE Points)

Consent, treatment and managing end of life decision making – 21st May

9:00am – 12:00pm at Jindalee

This practical session containing hypothetical examples and actual incidents has been developed specifically for aged care key personnel, managers, and care staff. It is a clear summary of the legal obligations associated with consent to treatment, and with death and dying.

You will learn about:

- Suspicions of euthanasia and assisted suicide
- Palliative care
- End-of-life decision making
- Consent for treatment
- Refusal of treatment resulting in death
- Decision making for people with impaired capacity
- Advance health directives
- The role of family and friends in decision making
- Appropriate content for consent, treatment and managing end of life decision making policies and procedures

Cost \$250.00 per person

(incl. catering, please advise special dietary requirements)
(3 CNE Points)